

Important Matters

This is an important notification regarding the terms and conditions of the contract. Please read carefully.

Best Link INC.

Contents of the Service

Name of Website Used for Application	Category
WIFI-HIRE	Mobile Virtual Network Service
Quality/Coverage Areas	The service is offered using an internet connection provided by SoftBank Group Corp., KDDI CORPORATION, UQ Communications Inc., and Ymobile Corporation. The coverage areas conform to those stipulated by SoftBank Group Corp., KDDI CORPORATION, UQ Communications Inc., and Ymobile Corporation. For details, please refer to the area of coverage information for each carrier. As radio waves are used for communication, the service cannot be used in places where radio waves do not reach, such as inside tunnels, underground, indoors, near building walls, in mountainous areas, and out of the range of coverage. You may also experience interruption in communication while using the service when if you go to an area where radio waves are weak.
Filtering Service for the Protection of Minors	Using the filtering service to protect minors from problems on the internet is strongly recommended. Harmful websites can be restricted using dedicated software and an application.
Restrictions on Use	Irrespective of the plan the customer applies for, if there is an excessive communication volume that deviates from normal use, the transmission speed may be reduced or the connection may be severed. Please refer to the list of device models on the fee page. http://www.wifi-hire.com/en/Wifi/softbank/pocketwifi.html
Emergency Calls	Not restricted.

Fees/Costs

Communication Fees, etc. (Rental Fee)	Communication Fee	N/A	The service offers a communication service by renting WiFi routers (terminals), etc. The service fee is not charged as a communication fee, but as a rental fee for the WiFi router (terminal), etc. The usage fee for the service is a package fee based on the number of days of usage, and the rental fee described herein is the basic fee. For the usage fee for each customer, please see the fee confirmation page on the web site (http://www.wifi-hire.com/en/ryokin.html) and the confirmation screen for the contract details that is displayed when the customer applies for the service.		
	Terminal Rental Fee	Minimum Usage Duration: At least 3 days Minimum Usage Fee: 2640 yen or more			
Initial Cost	Price of the Device	N/A	The service offers a communication service by renting WiFi routers (terminals), etc. As a result, the customer does not need to purchase a WiFi router (terminal), etc. to use the service. *If the equipment is lost or not returned, the cost of the equipment will be charged separately to the customer.		
	Anshin Hoshō Service (Insurance Coverage)	N/A	The Anshin Hoshō Service is included in the rental fee for the service. However, if a rented terminal is lost, 80% of the cost of the terminal will be charged to the customer.		
Shipment and Pick-up/Return Fees	The fees stated in the fields on the right will be charged at the time of delivery/pickup.	Pick-up/Return Fee	550JPY	Shipment Fee	550JPY (For one terminal) 1,100JPY (For 2to4terminals)
Due Date of Payment	The rental fee will be billed in the month following the month of the start of usage. However, the withdrawal date for credit card payments will vary depending on the customer's credit card. Please contact the relevant credit card company for more information.				
Contract and Cancellation	Effective Date of Contract	The rental service contract is deemed to be concluded when the customer receives an application acceptance email, which is sent automatically after an application is made.			
	Expected Service Start Date	The service will start on the preferred delivery date.			
	Cancellation Method	The rental service will be cancelled once the full set of equipment rented to the customer is returned. If no application is made for the extension fee plan by the return due date, and the full set of rental equipment is not returned by the usage termination date (Return Due Date), the contract will be extended automatically and 1,100 yen per day will be charged as the extension fee after the specified due date.			
Indemnity	Payment for the Terminal	40,000JPY	80% of the cost of the terminal that the customer has applied for will be charged to the customer if it is lost or damaged		
	SIM Re-issue Fee 3	3,000JPY	The cost of the SIM will be charged to the customer if it is lost or damaged while in use		
	Other Payments	See the field on the right	If any of the other items included in the package is lost, damaged, etc., it shall be charged to the customer. Mobile WiFi Router Internal Battery: 3,000 JPY/AC Adapter :1,000 JPY/USB Cable: 500 JPY/Portable mobile battery: 3,000 JPY/Pouch: 1,000 JPY		
Penalty	A cancellation penalty may be charged if there is a violation of the WIFI-HIRE Service Agreement. * No cancellation penalty will be charged to customers who use the equipment normally.				

* All prices mentioned in the document include tax

Initial Contract Cancellation System

The Initial Contract Cancellation System does not apply to this service.

Contact Information for the Telecommunications Carrier (Contact for Changes/Cancellations)

Call Center	050-5838-9843	7 days a week	am 9: 00 - pm 9: 00(JST)
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